IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: Childress et al. Group Art Unit: 2154

Serial No.: 10/782,445 Examiner: Patel, Haresh N.

Filed: February 19, 2004 Attorney Docket No.: AUS920040025US1

For: Architecture for a Centralized Customer No.: 50170

Management System

RESPONSE TO FINAL OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to Deposit Account No. 09-0447.

In response to the Office Action dated March 18, 2008, please amend the aboveidentified application as follows:

Listing of the Claims begins on page 2 of this paper.

Remarks begin on page 6 of this paper.

OK TO ENTER: /H.P./ (04/22/2008)